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IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

APPLICANTS: Edward Reuss

APPLICATION NO.: 10/091,905

FILING DATE: March 4, 2002

TITLE: Management and control of call center and office telephony assets.

EXAMINER: Harry Hong

Group Art: 2642

ATTY. DKT. NO.: 01-6267

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Dated: 3/1/2006 By: Michael Rodriguez  
Michael Rodriguez

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## STATUS REQUEST

SIR:

Our file for the subject application reveals that there has been no action on this application since the filing of application on March 4, 2002.

Please inform the undersigned, at the below stated address, of the status of this application.

Respectfully submitted  
Edward Reuss

By: Michael Rodriguez  
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